This brochure contains important information about your financial aid offer and directions for accepting and finalizing your awards. Please read this document carefully and retain it for future reference. Students and parents are responsible for all information and instructions it contains. If you require additional information or need further clarification of procedures outlined in this document, please contact the Office of Student Financial Aid.

The Financial Aid Offer

The Financial Aid Offer outlines the student’s financial aid eligibility by program. The awards are based on the financial information and family circumstances submitted on the Free Application for Federal Student Aid (FAFSA). Some aid offer funds may be dependent on verification of actual financial data (See “How to Accept and Finalize Your Financial Aid”). The following explains information on the Financial Aid Offer.

Estimated Tuition, Fees, Room and Meal Plan Costs

This section on the Financial Aid Offer provides an estimate of University charges for tuition, fees, room and meals. These costs are based on the student’s intended enrollment period (a full academic year or one semester), enrollment status (full-time or part-time), program of study, and housing status as reported on the FAFSA. For off-campus residents, the estimated costs include an allowance for off-campus housing costs.

In addition to University charges, students need to plan for books, supplies, travel, and personal expenses. These expenses may differ according to the student’s major, distance from school, and lifestyle. See the Financial Planning Worksheet enclosed with the Financial Aid Offer for an estimate of these costs.

Financial Aid Offer

This section of the Financial Aid Offer provides a program-by-program listing of University-funded aid, University-awarded federal funds, as well as federal and state funds coordinated by the University for which the student may be eligible. With the exception of Alfred University academic scholarships, some financial aid offers are estimated pending documentation of final 2018 family income and completion of the verification process, if required. State grant estimates are based on the family financial data available at the time of application review. Final state grant awards will be confirmed to the student by their state grant agency. For New York State residents, actual TAP awards are determined by the New York State Higher Education Services Corporation (HESC).

All federal and state grant amounts are dependent upon funding levels authorized by the state and federal governments.

Other Resources

This section of the Financial Aid Offer outlines the resources independent of University, federal, and state financial aid programs that the student has available for educational expenses. These may include private scholarships such as high school and local civic organization awards, veteran’s benefits, tuition benefits, or a state agency grant. Federal regulations and University aid practices require that these resources be used to meet a student’s financial need.

It is your responsibility to notify the Alfred University Office of Student Financial Aid if you receive any outside scholarships.

Housing Status

This section of the Financial Aid Offer indicates the student’s intended housing status for the academic year as reported on the FAFSA. If the housing status is not correct, immediately notify the Office of Student Financial Aid. Financial aid awards may be affected by the student’s housing status.

Alfred University Academic Scholarships

Academic scholarships are merit-based awards provided each year to entering freshman and transfer students. Selection of scholarship recipients is based on the information submitted as a candidate for admission and is coordinated by the Alfred University Admissions Office. Most awards are available to students for up to eight semesters, contingent upon full-time attendance, and compliance with Alfred University’s Financial Aid Satisfactory Academic Progress Policy.

Alfred University Endowed Grants and Scholarships

These awards are made possible by the annual earnings of restricted gifts invested with Alfred University’s endowment fund. Students selected to receive these awards must meet criteria as specified by each individual donor and, in most cases, demonstrate financial need.

Alfred University Trustee and Ceramic Grants

These need-based grants are made possible through funds budgeted each year. Students are considered based on family circumstances and financial need as determined by the Office of Student Financial Aid. Students must be enrolled full-time, maintain satisfactory academic progress, and demonstrate financial need to continue receiving funds.

Alfred University On-Campus Housing Grant

Housing grants are University-funded grant awards based on financial need as determined by the Office of Student Financial Aid. Students must reside in a University owned or operated housing facility to receive this grant. In addition to residing in University housing, students must be enrolled full-time, maintain satisfactory academic progress, and demonstrate financial need to continue receiving this grant.
Alumni Loan Program
With funds provided by Alfred University, the Alumni Loan is awarded to students who demonstrate financial need. Students are eligible to borrow the amount listed on their Financial Aid Offer. Repayment of the loan, plus interest, begins nine months after the student graduates, separates from Alfred University, or is enrolled for less than six credit hours. The interest rate is 5% simple interest. The repayment period may extend up to 10 years, depending on the amount borrowed. The minimum monthly payment is $50. Deferment options are available.

Federal College Work-Study Program
With funds provided by the federal government and a match by Alfred University, Work-Study awards are made to students demonstrating financial need under the federal need analysis methodology.

College Work-Study funds are not credited to students’ bills and are not available for payment on the bill at registration. Work-Study awards reflect an opportunity for students to earn funds for educational expenses during the academic year. Students earn their awards through hourly wages paid bi-weekly via payroll check.

The average College Work-Study employee works approximately 3-6 hours per week during the academic year, usually at minimum wage. To secure employment, students consult a listing of Work-Study jobs available on the University’s website and interview for positions that interest them. The job listing is activated each year a few days before the beginning of the fall semester.

Students with College Work-Study awards are encouraged to consider community service employment. Community service Work-Study positions are available with local government, nonprofit community-based organizations, and schools. Positions are designed to improve the quality of life for community residents, particularly low-income individuals, or to solve particular problems related to their needs.

Currently, the University has community service positions available in law enforcement, community libraries, day care, elementary school tutoring, and recreational activities. These positions are identified as community service in the listing of Work-Study jobs available on the University’s website.

Educational Opportunity Program (EOP) Grant
A need-based grant awarded to New York State residents who are admitted to the Educational Opportunity Program based on state defined educational and economic criteria. Funded by New York State, the average award is $1,000 per academic year and limited to ten semesters.

Higher Educational Opportunity Program (HEOP) Grant
A need-based grant awarded to New York State residents who are admitted to the Higher Educational Opportunity Program based on state defined educational and economic criteria. Funded by New York State, the average award is $2,000 per academic year and limited to ten semesters.

New York State Tuition Assistance Program (TAP)
TAP is a need-based grant available to New York State residents. TAP awards may range from $500 to $1,615 per year for undergraduate students. TAP awards are limited to eight semesters. The TAP award on the Financial Aid Offer is an estimate provided by Alfred University based on the family financial data available at the time a student’s aid evaluation was prepared. The student’s official and final TAP eligibility is determined by the New York State Higher Education Services Corporation (HESC). The amount of a student’s final TAP award is also dependent on annual funding made available by New York State.

Alfred University is not responsible for any differences between estimated TAP awards, which are provided as a service to help students plan for educational expenses, and actual final awards made by HESC.

New York State Enhanced Tuition Award (ETA) Program
A recipient of an Enhanced Tuition Award (ETA) may receive up to $6,000, including the TAP award. At Alfred University this includes the College of Business, the Inamori School of Engineering for the Private Sector which includes programs in Mechanical, Renewable Energy, and Undecided Engineering, and the College of Liberal Arts & Sciences (the Non-Statutory Programs).

HESC determines the amount of the ETA award, and if the cap of state funding is exceeded, a lottery or other system may be established to determine who receives awards, with preference being given to already enrolled students.

Eligibility includes New York state residency, income eligibility, and course-load requirements. Students must graduate on time and live and work in New York State after graduation for as many years as they receive the award or the ETA award amount will revert to a loan that must be repaid. Students interested in the ETA program should read all of the eligibility criteria and post-graduation requirements posted at https://www.hesc.ny.gov/pay-for-college/financial-aid/types-of-financial-aid/nys-grants-scholarships-awards/enhanced-tuition-awards.html.

You can contact the New York State Higher Education Services Corporation Scholarship Unit at 888.697.4372 or scholarships@hesc.ny.gov with questions about ETA.

New York State Excelsior Program
At Alfred University students in the School of Art & Design and the Inamori School of Engineering for the Public Sector which includes programs in Biomaterials Engineering, Ceramic Engineering, Glass Engineering Science, and Materials Science Engineering (the Statutory Programs) would be eligible to apply. However, as the value of academic scholarships for the Statutory Programs at Alfred University exceed the SUNY tuition amount ($6,740), Alfred University students are not eligible to receive any funding under the Excelsior Scholarship program.

Federal Pell Grant
Provided by the federal government, Pell Grants are awarded to undergraduate students based on need using the Federal Need Analysis Methodology. Currently awards range up to $6,195 per academic year. Annual Pell Grant award amounts are dependent on funding authorized by the federal government.

Federal Supplemental Educational Opportunity Grant (SEOG)
Provided by the federal government and an Alfred University matching grant, SEOG funds are awarded by the Office of Student Financial Aid to students who demonstrate high financial need under the Federal Needs Analysis Methodology and are eligible for the Federal Pell Grant.

Federal Direct Loan (FDL)
The FDL is a federal financial aid program under which loan funds are made available to students through the U.S. Department of Education.

The FDL program makes two types of loans available to students: a subsidized loan and an unsubsidized loan.

Subsidized Direct Loan eligibility is based on financial need as determined by the Federal Need Analysis Methodology. When a student qualifies for a subsidized loan, the federal government does not charge interest while the student is enrolled in school on at least a half-time basis and for six months afterwards (grace period).
Under the Unsubsidized Direct Loan, interest accrues while the student is enrolled in school. There are two options available for students regarding the interest expense. Students may make interest payments while enrolled, or the student may agree to add the interest due to the principal of the loan (this is called capitalization).

The interest rate is a fixed rate, which is set annually by the federal government and is currently 4.53% for the undergraduate subsidized and unsubsidized Direct Loan. Repayment of loan principal begins six months after the student ceases to be enrolled on at least a half-time basis. The standard repayment period may extend up to ten years depending on the total amount borrowed. The minimum monthly payment is $50.

Dependent undergraduate students may borrow up to the following annual FDL limits: $5,500 for freshmen (up to $3,500 may be subsidized), $6,500 for sophomores (up to $4,500 may be subsidized), and $7,500 for juniors and seniors (up to $5,500 may be subsidized).

Independent undergraduate students or a dependent student whose parents are unable to obtain a PLUS Loan may borrow up to the following annual FDL limits: $9,500 for freshmen (up to $3,500 may be subsidized), $10,500 for sophomores (up to $4,500 may be subsidized), and $12,500 for juniors and seniors (up to $5,500 may be subsidized).

Graduate students may borrow up to $20,500 each academic year in unsubsidized Direct Loan. The graduate student interest rate is 6.08%.

Students may not borrow more than their annual loan limit in any combination of subsidized or unsubsidized FDL. Also, a student’s annual FDL may not exceed the approved federal cost of attendance minus any other types of financial aid. Direct Loans currently have federally mandated fees of 1.059% which are deducted from the loan at disbursement.

Eligibility for the subsidized and unsubsidized FDL amounts are determined by the Office of Student Financial Aid according to federal guidelines. Students may borrow up to the amounts indicated on their Financial Aid Offer.

Federal Parent Loan for Undergraduate Students (PLUS)
PLUS is a federal loan program available to the parents of dependent undergraduate students to assist with the financing of education. The PLUS is not a need-based loan, and borrowers must demonstrate a satisfactory credit rating to participate. Parents may borrow up to the cost of attendance minus other aid for each financially dependent undergraduate student. Repayment of principal and interest generally begins sixty days after each annual disbursement, or principal and interest payments may be deferred while the student is enrolled at least half-time. Currently, PLUS Loans have a fixed interest rate of 7.08% which is set by the federal government. PLUS Loans have federally mandated fees of 4.236% which are deducted from the loan at disbursement. The standard repayment period may extend up to ten years, depending on the amount borrowed.

Additional PLUS Loan information and application instructions are provided to parents of new students in May of each year.

Federal Graduate Student PLUS Loan
Graduate PLUS Loan is a federal loan program available to Graduate students. This loan is not a need based loan. Borrowers must demonstrate a satisfactory credit rating to participate. Students may borrow up to the cost of attendance less any other financial aid resources. The interest rate is a fixed rate and is currently 7.08%. Although interest expense is incurred during enrollment, students may defer payment of principle and interest while enrolled at least half-time. Graduate PLUS Loans have federally mandated fees of 4.236% which are deducted from the loan at disbursement.

How to Accept and Finalize Your Financial Aid

Accepting Your Financial Aid
Awards may be accepted/declined on the student’s Banner Web (banweb.alfred.edu) under “Award for Aid Year/Accept Award Offer” in the Financial Aid tab. For new students detailed instructions can be found on the back of the financial aid award letter.

Federal Aid Use Authorization
Regulations governing Federal Student Aid (FSA) Programs require Alfred University to obtain permission from the student to use FSA funds to pay for allowable charges other than tuition, student and academic fees, room and meal plans charged by the University or apply current year FSA funds of no more than $200 to prior year charge.

The student’s signature on the Disbursement and Authorization for Use of Federal Funds form gives Alfred University permission to pay these charges as needed.

The authorization will remain in effect, as signed, for the duration of the student’s enrollment unless the student modifies or cancels it. Students may rescind or modify the authorization at any time by sending written notification to the Alfred University Office of Student Financial Aid.

You may accept or decline any portion of the financial aid offered. Please note: if you decline any type of assistance (scholarship, grant, loan, or work-study), other forms of aid will not be increased or substituted to make up the difference.

Verification Policy
Verification is the process used by the U.S. Department of Education to check the accuracy of the information students and parents have reported when applying for financial aid. Verification is required by the federal government for federal financial aid programs.

Verification is accomplished by submitting additional documents such as IRS tax return transcripts, W-2 statements, documents which substantiate non-taxable income or, in some cases, a signed statement attesting to the accuracy of information reported on the financial aid applications.

The U.S. Department of Education (USDE) selects FAFSA records for the federal verification process. Alfred University then verifies the FAFSA information according to federal guidelines and regulations. A Verification Worksheet and/or other required forms are provided to each federally selected applicant. The Verification Worksheet provides each student specific instructions pertaining to the documents and procedures required to complete verification.

For first-time freshman and transfer students, the verification process begins after the admission deposit is confirmed.

For returning students, the verification process must be completed prior to the evaluation of the student’s financial aid record. Upon receipt of a valid FAFSA record, returning students selected for verification by the USDE can access a Verification Worksheet in Banner Web.

The requested documents must be completed and returned by the requested date. Financial aid applications are placed in an “inactive status” for 60 days for students who do not complete verification by the deadline. During this time, the Office of Student Financial Aid will make
follow-up requests for completion. After the 60-day inactive status, applications which are still incomplete for verification may be terminated and any offered federal or University aid is withdrawn.

Students are notified of any changes in financial aid eligibility due to verification through a revised Financial Aid Offer. The revised Financial Aid Offer can be viewed in Banner Web.

It is important to complete the verification process as soon as possible. Students should consider their Financial Aid Offer as tentative until the verification process is complete. Financial Aid Offer funds are not disbursed and will not be available to satisfy University charges until verification is completed. Also, Federal Direct Loan (FDL), Federal Plus Loan, and private loan eligibility is not certified by the Office of Student Financial Aid until this process is completed.

**Student Loans: Federal Direct Loan (FDL) and Alumni Loan Program**

If your Financial Aid Offer indicates eligibility for one of these loan programs, additional steps are required to finalize and receive the loan funds. It is important for students to complete loan requirements in a timely fashion to avoid delays in receiving loan funds.

The **Federal Direct Loan (FDL)** subsidized/unsubsidized amount(s) indicated in your Financial Aid Offer are the maximum loan amounts that you are eligible to borrow, based on your financial aid application and current grade level. You may request a lesser amount if you have other resources available to meet expenses. This can be done on your Bannerweb secure area (banweb.alfred.edu), Financial Aid Tab under “Accept Award Offer”.

First-time FDL borrowers must complete a Master Promissory Note (MPN) and an entrance counseling session, prior to receiving the loan proceeds. These can be completed online at https://studentloans.gov. Instructions for completing the MPN and the entrance counseling are provided on the student’s Bannerweb Financial Aid Tab, Document Checklist.

Returning students who have not borrowed FDL at Alfred University and wish to do so will receive FDL instructions in their Banner self-service.

To finalize an **Alumni Loan**, students must complete a Promissory Note and other supporting loan documents. The Office of Student Financial Aid will provide the necessary instructions and forms for completion in advance of the student’s enrollment.

**Federal Pell Grant**

To finalize the Pell Grant, students must have: filed the 2020-21 Free Application for Federal Student Aid (FAFSA) with the federal processor; received a complete valid Student Aid Report (SAR) from the federal processor; and completed the verification process. The Office of Student Financial Aid has electronic access to student records at the federal processor and monitors Alfred University students’ records. If the student needs to take action to complete his or her federal aid record to receive a valid SAR, the Office of Student Financial Aid will advise the student of the specific action required.

**New York State Tuition Assistance Program (TAP)**

New York State residents will initiate the TAP application process by filing the 2020-21 Free Application for Federal Student Aid (FAFSA). After completing the FAFSA, students who indicated they are NY State residents and listed a NY State college on the FAFSA will be directed to a web-based TAP Application. Students who do not complete the web-based TAP Application will need to go to www.tapweb.org and complete the TAP application.

Some items on the web TAP Application will already be completed, based on the FAFSA information. Be sure to carefully review every pre-entered TAP Application item for accuracy and complete all applicable blank TAP Application questions.

Be sure the proper Alfred University TAP school code is listed for both the fall and spring semesters. **Alfred’s Code is 0020 for programs in the College of Business; the Inamori School of Engineering for the Private Sector which includes programs in Mechanical, Renewable Energy, and Undecided Engineering; and the College of Liberal Arts & Sciences. Use code 0960 for all other Engineering Programs and the School of Art & Design.**

**Enrollment Conditions**

**High School Diploma/Special Students**

Generally, to receive any type of federal or state financial aid, a student must have a high school diploma or a General Equivalency Diploma (GED) and be enrolled in a degree program. Students admitted to Alfred University as Special Students are not eligible for federal and state aid programs. If the student is admitted under this category and federal or state aid appears on the Financial Aid Offer, please contact the Office of Student Financial Aid.

**Full-time or Part-time**

Unless stated otherwise on the Financial Aid Offer, the student’s enrollment status is assumed to be full-time (12 or more credits per semester). If a student’s intended enrollment status is less than full-time and noted incorrectly on the Award Notice, please contact the Office of Student Financial Aid.

**Study Abroad and Study Away Programs**

Students considering a study abroad/away experience should meet with a financial aid counselor, at least 60 days prior to making any enrollment commitment, to review financial aid options and procedures. This is extremely important because the student’s current financial aid may not always apply to the intended study abroad/away program. Students planning to study abroad must first meet with the Alfred University International Programs Office prior to scheduling an appointment to review study abroad aid options with the Office of Student Financial Aid. Students will need information from the International Programs Office for their financial aid appointment.

**Co-op**

Students on co-op assignment for a semester are considered engaged in a full-time educational learning experience. However, since student’s enrollment status and tuition charges are less than half-time, aid eligibility is limited and not available under some aid programs. Students with financial aid awards on their Financial Aid Offer for a semester during which they plan to be on co-op should notify the Office of Student Financial Aid.

**Financial Aid and Off-Campus Living**

Financial Aid Offer fund payments are first applied to University charges. This practice is applicable to all federal, state, and University financial aid programs as well as private scholarships unless the private scholarship is specifically designated for another purpose by the scholarship sponsor.

When a student’s total financial aid (excluding College Work-Study) exceeds University charges for tuition and fees, the amount exceeding University charges is refunded to the student. The student may use this refund for off-campus living and other educational expenses.

If a student has an On-Campus Housing Grant as part of their University aid, this grant will be removed from the Financial Aid Offer when the student moves off campus.
Alfred University Scholarships and Need-Based Grants Summer Sessions and Allen Term

Alfred University does not provide scholarship and need-based grant assistance for less than full-time enrollment (12 credit hours per semester) or for full-time enrollment at a tuition charge which is less than the regular full-time tuition for a fall or spring semester. Therefore, Alfred University Scholarships and Grants are not available based on the Summer School and Allen Term reduced tuition rate.

Responsibilities of Financial Aid Recipients

Change in Application Data
Students are requested to report any changes in financial aid application data or academic status to the Office of Student Financial Aid. Students are required to report changes for the following data: housing status, academic program, number of family members attending college, enrollment status, permanent address, and campus address.

Change in Family Circumstances
If your family’s financial circumstances change after you have filed the aid applications or during the academic year and this change adversely impacts the resources available for educational expenses, you may wish to request a review of your financial aid eligibility. Requests for a review of aid eligibility should be made in writing and submitted with documentation. Contact the Office of Student Financial Aid prior to submitting a written request to discuss your circumstances and receive guidance for the appeal.

Change in Enrollment Status
Students withdrawing from courses or taking an incomplete grade should speak with a financial aid counselor and review the Alfred University Financial Aid Satisfactory Academic Progress Standards Policy which is available online at https://www.alfred.edu/admissions/financial-aid/policies.cfm. Withdrawing from courses may impact a student’s financial aid eligibility for the next semester or year.

Private Scholarships and Outside Resources Policy

Students are required to report the receipt of an outside scholarship, grant, loan, or other educational aid resource to the Office of Student Financial Aid. Examples of outside aid resources include a private or civic organization scholarship/grant, tuition benefits from student’s or parent’s employer, Veteran’s Administration Educational Benefits, state agency payments, and private student loans for education.

The receipt of an outside aid resource, which was not known at the time the student’s Financial Aid Offer was prepared, may require a reevaluation of the Financial Aid Offer and an adjustment to awards.

For federal and state financial aid programs, Alfred University follows current regulations and guidance in effect with regard to coordinating other financial aid resources with federal and state funds.

For University funded need-based aid awarded by the University, the following procedures are implemented.

Outside Gift/Grant Aid Resources:
For the first $5,000 of outside aid, no adjustment will be made to the Financial Aid Offer provided the additional funds do not create a conflict with federal and state requirements. For every two dollars of outside aid exceeding $5,000, Alfred University need-based grant will be reduced by one dollar.

Outside Loan Resources:
For private educational loan programs, no adjustment will be made to the student’s Financial Aid Offer unless the addition of the loan creates a conflict with regulations governing federal and state aid in the Financial Aid Offer.

The private scholarship and outside aid resource policy is implemented by establishing the student’s aid eligibility without the outside aid resources, then applying the policy to the Financial Aid Offer.

Aid Exceeding the Cost of Attendance

When University-funded aid, federal and state aid, private scholarships, and any other outside aid resources are greater than the cost of attendance used for federal aid programs, University aid will be reduced until the total of all aid sources is equal to the federal cost of attendance. This includes University academic scholarships, Tuition Remission, and Tuition Exchange.

Disbursement Procedures for Financial Aid Awards

Generally, annual financial aid offers are paid in two equal disbursements: one-half for the fall semester and one-half for the spring semester. The amount per semester is indicated on the Financial Aid Offer.

For all University aid programs, federal grants and loans, and state grants, payment is made by crediting the student’s University account. The single exception is the College Work-Study (CWS) Program. CWS awards are paid in bi-weekly paychecks as they are earned.

Federal Pell Grant
Pell Grant awards are credited to the student’s account after verification is completed and receipt of a valid final Student Aid Report (SAR), in electronic form, at the Office of Student Financial Aid. The SAR is the eligibility notice from the Federal Pell Grant processor.

New York State Tuition Assistance Program (TAP)
The TAP award amount indicated on the initial Financial Aid Offer is an eligibility estimate provided by Alfred University based on the financial data available at that time. Final notification of TAP eligibility is made by New York State Higher Education Services Corporation (HESC).

Private Scholarships and Outside Aid Resources
Scholarship and grant awards from governmental agencies and private and civic organizations are immediately credited to the student’s account upon receipt of the funding.

Refunds
Students who have payments and financial aid funds in excess of their University charges are eligible for a refund. Refunds are based on financial aid payments and cannot be made on estimated aid eligibility. Financial aid awards must be complete and credited to the student’s account before a refund can be issued. Refunds are issued by the Student Accounts Office, which is located at the Student Service Center.

Renewal of Awards: Annual Application and Deadline
A student’s eligibility for all University, federal, and state need-based financial aid is evaluated on an annual basis. Students wishing to apply for funding must complete the financial aid application process for each academic year they are requesting aid.
A change in enrollment status will usually affect financial aid eligibility. It is recommended that students consult with the Office of Student Financial Aid prior to making a change in their enrollment status to determine the impact on their financial aid awards.

Financial Need
For all need-based University, federal, and state programs, students must annually reapply and demonstrate financial need to receive funding.

University Billing
The Student Accounts Office will issue bills to students on a semester basis. For the fall semester, initial bills are issued in July and for the spring semester, in December. After the initial semester billing, the Student Accounts Office will periodically update billing records throughout the semester.

The Alfred University on-line billing system is called CASHNet. Students are able to access CASHNet after they have activated their Alfred University ITS account. ITS will provide students with instructions for activating their Alfred University computer system account once the student has paid the enrollment deposit. Instructions and information on CASHNet may be found on the Student Service Center portion of our website at https://my.alfred.edu/services/paying-bill.cfm.

Financial Aid Offer funds may appear on the bill as an actual credit (payment), a memo, or an authorization. Aid reflected on the bill as a credit means the aid is complete and payment has been made. Authorized aid is also complete, but is pending disbursement or receipt of external funds. Aid programs which are not complete will appear on the bill as a memo. Memo means the aid is incomplete, but the student is expected to receive the aid in the amount indicated once the aid process is complete for that program.

Questions about financial aid awards on the bill should be directed to the Office of Student Financial Aid at 607-871-2159. Questions about University charges and non-financial aid payments should be directed to the Student Accounts Office, within the Student Service Center, at 607-871-2123.

Clerical Errors
The administration and coordination of the various financial aid programs is a complex process. Although the University makes every effort to be accurate and error free, clerical and human error sometimes do occur. Alfred University reserves the right to correct clerical errors in order to determine and establish a student's correct financial aid eligibility.

Refund Policy
If a student withdraws from school, the student may be eligible for a refund of tuition, fees, room, or meal charges. The following is a brief summary of the more significant points of the University's refund policy. For a complete explanation of the University’s refund policies consult the Student Accounts Website at https://my.alfred.edu/services/receiving-refund.cfm, or contact the Alfred University Student Service Center at 607-871-2123.

Withdrawing from the University
It is important that the student formally withdraw from the University since the refund is determined by the date of receipt of the withdrawal notice. Formal withdrawal procedures begin with the Student Affairs Central Office located in Powell Campus Center. Student Affairs can be reached at 607-871-2132.

Tuition, Fees, and Housing Charges
When students withdraw from the University during the fall or spring semester, refunds on tuition, fees, and housing charges are as follows: withdrawal before the 1st day of classes, 100% refund; withdrawal during the 1st week, 100% refund, less a $500 administrative fee; withdrawal during the 2nd week, 90% refund; withdrawal during the 3rd week, 80% refund; withdrawal during the 4th week, 60% refund; withdrawal during the 5th week, 40% refund; withdrawal during the 6th week, 20% refund. For withdrawals after the 6th week of classes, there is no refund.

Housing Contracts
In addition to the refund computation above, students who break a housing contract for reasons other than withdrawal from school are charged a breakage fee by Residence Life.

Meal Plan Changes
Students who withdraw or otherwise drop the meal plan after the semester begins will be charged a $100 breakage fee plus a prorated amount of the meal plan charges over the first 14 weeks of the semester.

Medical Withdrawals or Medical Leaves
Students who withdraw from school for medical reasons or take a medical leave of absence after classes begin are refunded based on the following proration of charges. Tuition, fees and housing charges: 100% refund if withdrawal is
during the first week, then refunds are prorated for a withdrawal over the next 14 weeks. Refunds for Meal Plan Charges are prorated equally over the first 15 weeks of the semester.

**Withdrawing and Aid Funds**
When a student withdraws from school and a portion of University charges are refunded, federal and state aid will be prorated to the student and back to the aid programs as required by state and federal regulations. University funded aid will be prorated to the student and back to the aid program according to the refund policy for tuition.
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